BOT libre! for Business

Commercial bot and chat hosting
Deep Learning as a service

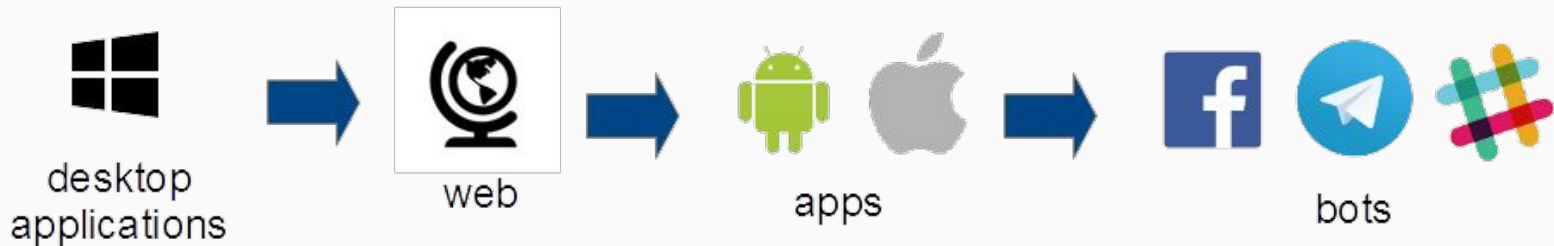# "Bots are the new apps"

Write once, deploy everywhere

The Chat Interface

- Chat and chatbots are the new application paradigm replacing mobile and web
- Chat lets you engage your customers everywhere, on web, mobile, social media, and on the Internet of things

desktop applications → web → apps → bots

Bot Libre for Business

- Chatbots (Virtual Agents)
- Mobile Assistants
- Social Media Bots
- IOT Integration
- SMS, Interactive Voice Response
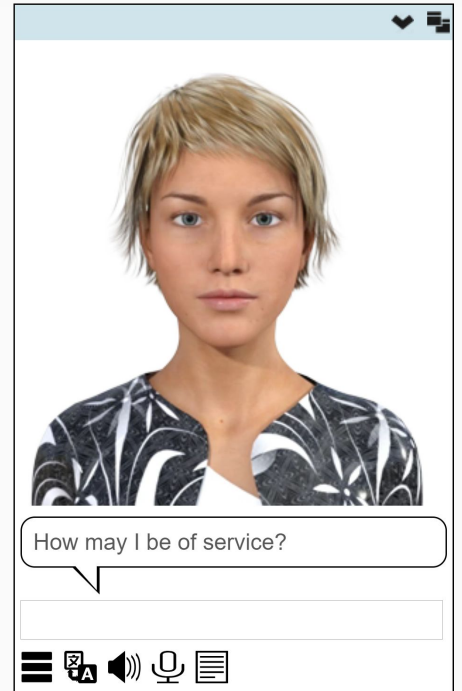- Live Chat, Forums, Issue Tracking
- Deep Learning Analytics

Provide 24/7 Customer Service

A "Virtual Agent" is an automated customer service agent

Virtual agents can provide:
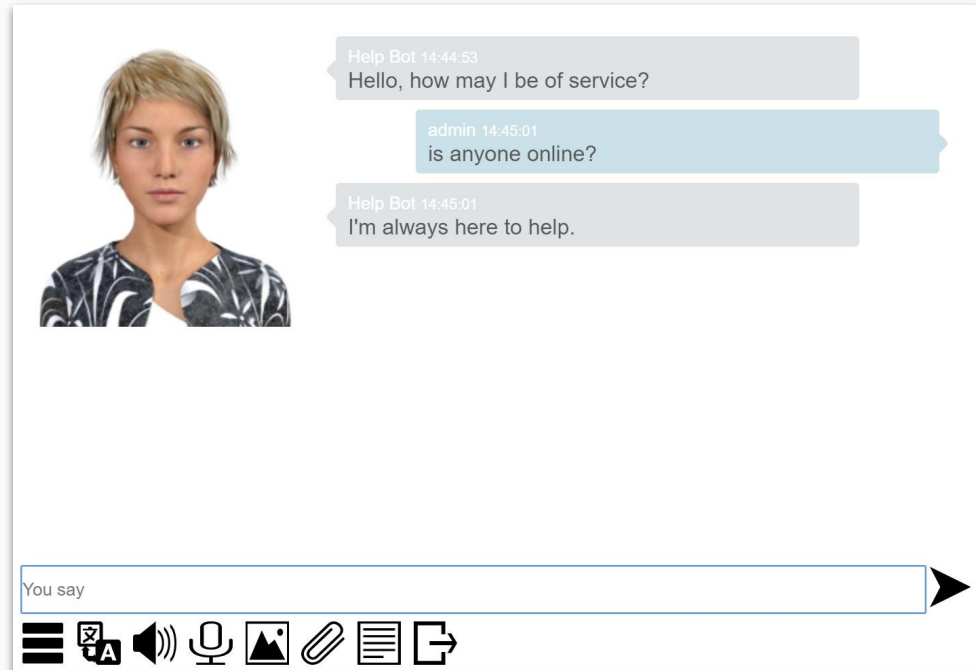
- Customer service
- Sales, Marketing
- Technical support

on your website, mobile app, social media, IOT

How may I be of service?

Reduce costs, and improve response times

Virtual agents are always available

- 24 / 7
- No call center staffing required
- Instant response times

Help Bot 14:44:53	
Hello, how may I be of service?	
	admin 14:45:01
	is anyone online?
Help Bot 14:45:01	
I'm always here to help.	

You say

No Programming Required

Bot Libre makes creating and training your bot easy

- No programming
- Upload FAQ, chat logs, and response list files
- Import web pages
- Bot automatically matches questions with the best response

Enter the correct response to the phrase

Previous: Our products include ACME CMR and ACME ERP.

Question: How much does it cost?

Auto Reduce

Response: Sorry, I do not understand.

Correction: WYSIWYG

Edit | Insert | View | Format | Table | Tools

Verdana | 11pt

For pricing information contact sales@acme.com

P

Monitor Conversations

Bot Libre's Admin Console lets you monitor and correct your bot

- **View conversation logs**
- **Correct responses**
- **Add keywords and topics**

Training & Chat Logs

Search [conversations ⬍] Duration [current day ⬍] Filter [ ] Type [⬍]

Restrict [⬍]

Show

☐ All ☑ Topic ☑ Intent Label ☑ Keywords ☐ Required ☑ Emotions ☑ Sentiment ☑ Confidence ☑ Actions ☐ Poses ☑ Next ☐ Previous ☑ Repeat
☑ Condition ☑ Think ☑ Command

Conversations

☐ Chat - 2018-03-27 11:58:38.627

☐ 11:58:38 **ACME Bot:** Hello, how may I be of service?

☐ 11:58:48 **UserA:** What can you help with?

☐ 11:58:48 **ACME Bot:** I can provide information on our products and services.

☐ 11:59:05 **UserA:** What are your products?

☐ 11:59:05 **ACME Bot:** Our products include ACME CMR and ACME ERP.

☐ 11:59:40 **UserA:** How much does it cost?

Advanced Scripting

Import advanced scripts from our script library, or create your own

- AIML scripting
- Self scripting language (JavaScript dialect)
- Import many reusable scripts

```
 1  state Escalate {
 2      pattern "escalate" template "Would you like to escalate this issue to tech support?";
 3      pattern "yes" that "Would you like to escalate this issue to tech support?" template "Enter your email address?";
 4      pattern "*" that "Enter your email address?" template sendEmail();
 5
 6      function sendEmail() {
 7          message = speaker.name + " - " + conversation.input[-1] + " - " + conversation.input[-7];
 8          Email.email("support@foo.com", "Chat escalation follow up requested", message);
 9          "I have escalated this issue, tech support should be in contact with you shortly.";
10      }
11  }
```

Automate Social Media

Increase your business's presence on social media

- Respond to questions on Facebook, Twitter, Telegram, Skype, Kik, Slack, WeChat
- Post news from your blog or RSS feed
- Auto tweet
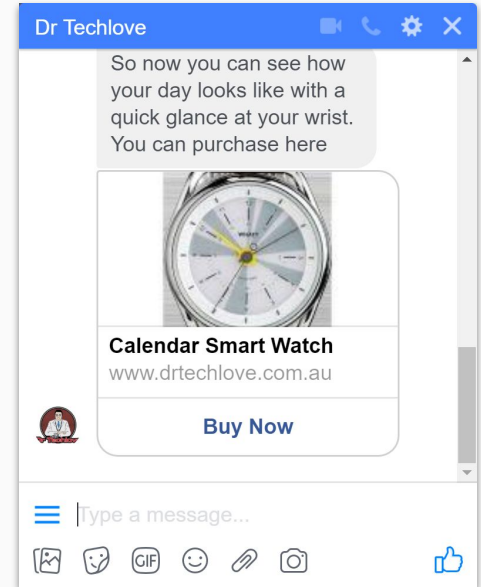
Automate Email and SMS

Automatically answer question through email and SMS

- Connect to POP3, IMAP and SMTP email
- Parse and respond to email messages
- Connect to SMS and Twilio

Analytics and Charts

View your bots performance and engagement through powerful analytics

Multilingual

Train your chatbot in any language

- Unicode character sets
- Multiple speech voices, languages, and speech providers

Hola, ¿en qué puedo servirle?

Bonjour, comment puis-je aider?

您好，我怎么可能是服务？
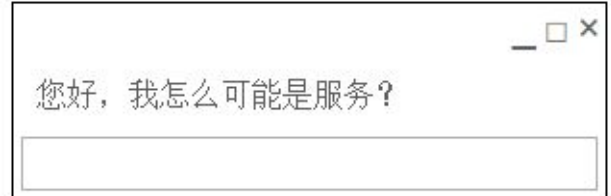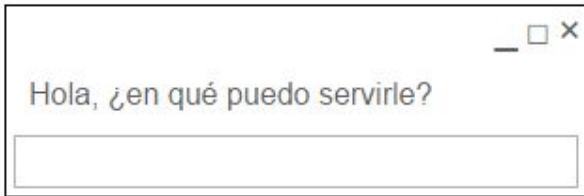
Complete Customization

You can customize the look and feel of your interface

- Choose from 6 different chat styles
- Use your own CSS stylesheet
- Customize through JavaScript
- Open source SDK for JavaScript, Android, and iOS
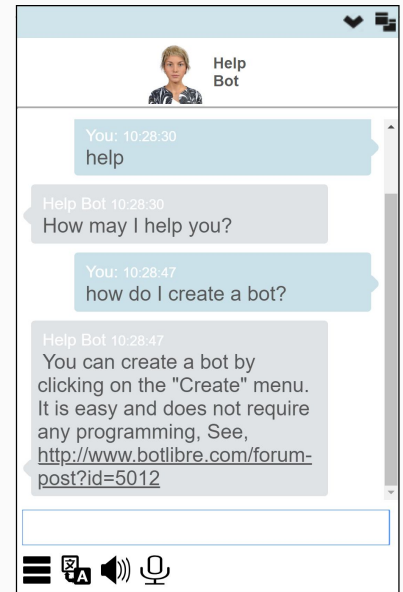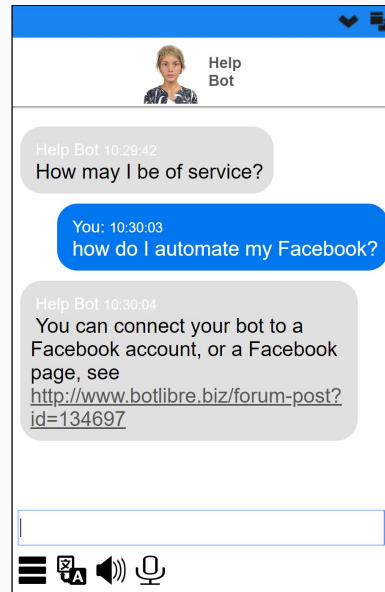
Engage Mobile Users

Access your chatbot, live chat and forums from our mobile apps

- Create you your own chatbot app
- Integrate a chatbot with your existing app
- Open source mobile SDK and example apps
- Android and iOS
- Let us create an app for you

Live Chat

Add Live Chat to your website

- Multiple operators
- Monitor conversations and history
- Video and voice conferencing
- Upload files and media

admin

Info: 9:56:01
Jim has joined. Type or click 'accept' to accept chat request.

Info: 9:57:06
Connected to private channel with Jim: Jim Jones jim@jones.com

admin: 9:57:27
Hello how can I help?

You say
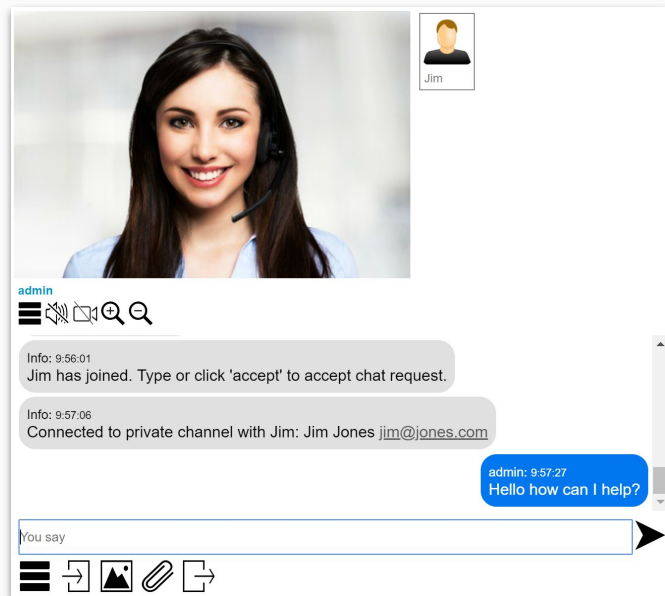
Integrated Live Chat

Integrate your chatbot with our Live Chat
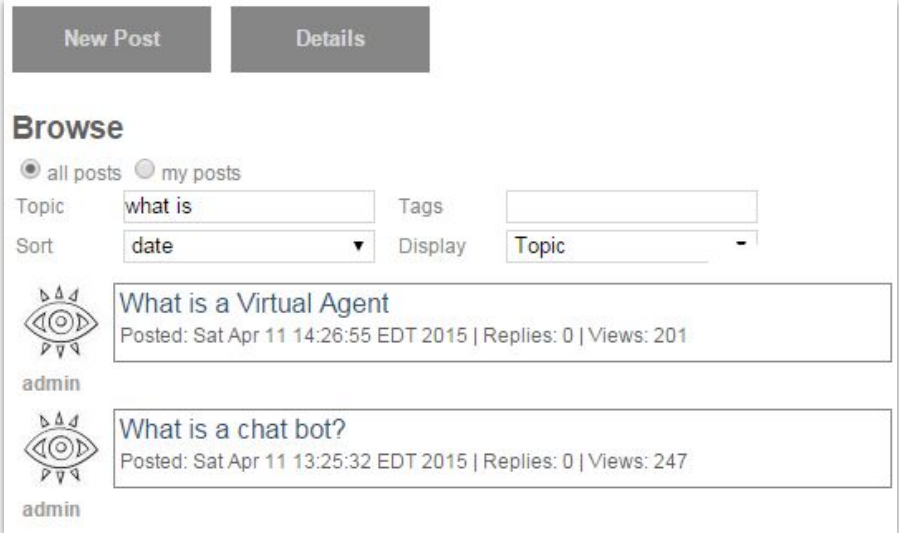
- Chatbot provides service when live operators are offline or not available
- Chatbot can learn from live operators
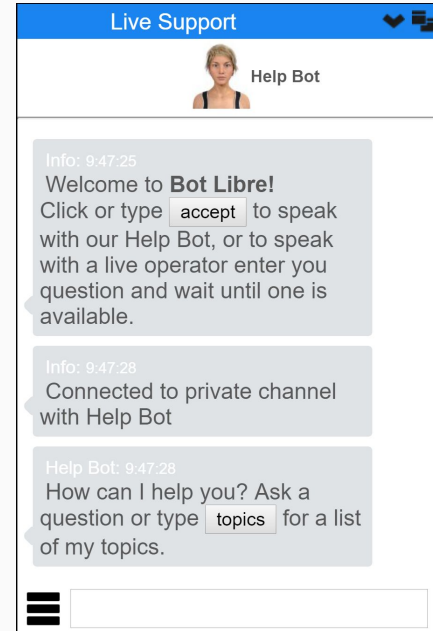
Forums

Add forums to your website

- Linkable and searchable
- Track views and ratings
- Rich text post editor
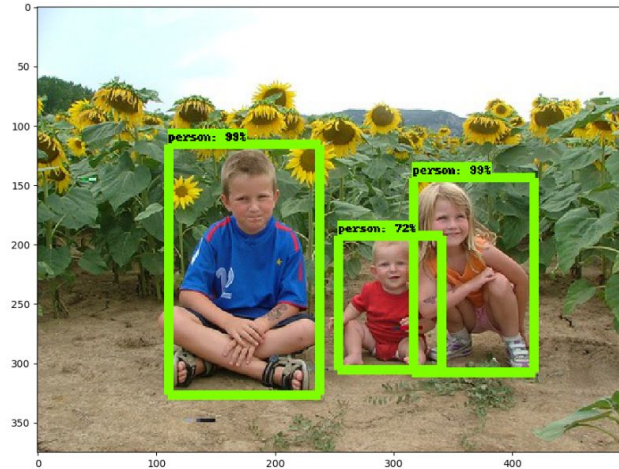
"AI will transform ALL industries"

Prepare your business for the AI age with Bot Libre Analytics

Deep Learning as a Service

Create deep learning analytics for images classification, audio & video, text & NLP, time series forecasting, data analysis, and more

Upload File.

File Name: 215798357_3f4bfa27b7.jpg
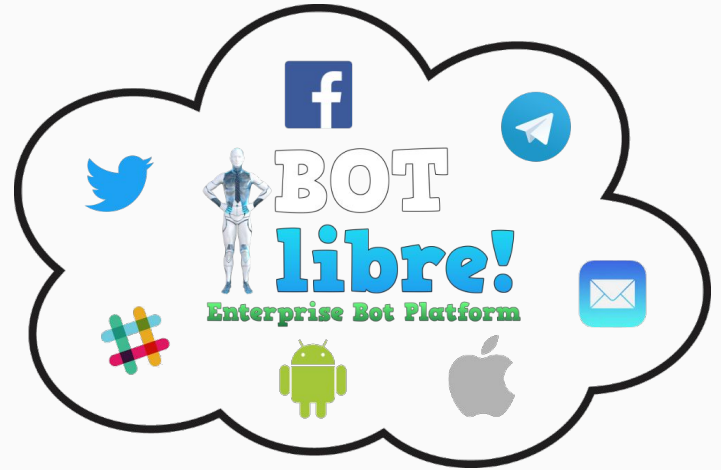**Image Type:** image/jpeg
Results:
person: 99%
person: 99%
person: 72%

Enterprise Bot Platform

License the Bot Libre platform software to install on your own servers

- Develop and host bots for your own projects and clients
- Become a bot service provider
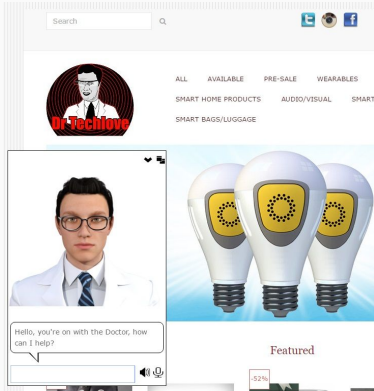- Engage this rapidly expanding and evolving market

Expert Service

Let us help you successfully utilize bots and AI

- Expert support
- Professional services
- Bot development
- Mobile app development
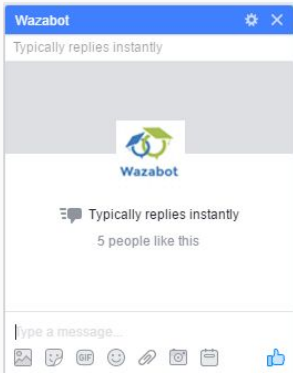- Deep learning development
- Training & mentoring

A Sample of our Clients

E-Commerce

"Bot Libre have provided us with first class service. Importantly the AI we use on our store provides very competent front line customer service that our customers love. It frees up our staff to manage the orders and deal with more difficult questions."
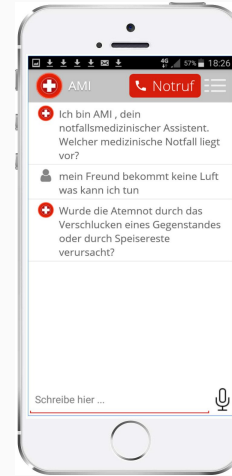
- Seth Rodgers, Dr. Techlove

Medical

"Bot Libre developed our medical bot and mobile app for Android and iOS and provided great expertise and service. I can strongly recommend working with botlibre.biz"

- Dr. Michael Koppitz - Austria

Education

"We are globally really satisfied of the service provided by Paphus Solutions."

- Jérémy Reynaud, Wazabot

"O Bot Libre foi uma excelente opção para nós ! Precisávamos de alterações personalizadas e o suporte foi rápido e prestável. Conseguimos fazer a gestão do nosso guião com facilidade e sem problemas."

- Miguel Ribeiro - Portugal

100,000 + bots
500,000 + users
100 million + conversations
1 million + downloads

Join our growing community on botlibre.com

Join our open source community on botlibre.org and GitHub

About Us

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